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Why Mentoring & Sponsoring Are Important— Particularly for Women

Women must advocate for themselves if they want to move their careers forward. But to succeed, they can't go it alone. All successful leaders need a network of champions—including mentors and sponsors.

"The people around us have the ability to either support or hinder our growth toward the leaders we can be," says CCL's Jennifer Martineau, co-author of <u>Kick Some Glass: 10 Ways Women Succeed at Work on Their Own Terms.</u>

"If people don't have access to the relationships important to leadership success, they're missing out."

And in fact, women are missing out.

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The Paper Industry Technical Association (PITA) is an independent organisation which operates for the general benefit of its members – both individual and corporate – dedicated to promoting and improving the technical and scientific knowledge of those working in the UK pulp and paper industry. Formed in 1960, it serves the Industry, both manufacturers and suppliers, by providing a forum for members to meet and network; it organises visits, conferences and training seminars that cover all aspects of papermaking science. It also publishes the prestigious journal *Paper Technology International* and the *PITA Annual Review*, both sent free to members, and a range of other technical publications which include conference proceedings and the acclaimed *Essential Guide to Aqueous Coating*.



Women outnumber men at almost every educational level and are about half the workforce in most countries, but:

- Women hold just 24% of senior management roles.
- Women make up a mere 3% of Fortune 500 CEOs.
- Only 1 in 18 women earns a 6-figure salary in the US—versus 1 in 7 men.
- For women of colour, this wage and leadership gap is even wider.
- Progress has been slow or stagnant in the percentages of women reaching senior, top, and director-level positions in all countries in which benchmarking studies have been conducted.

Yet the business case for advancing women leaders is compelling. In addition to doubling a company's talent pool, recruiting women increases financial performance:

- Fortune 500 companies with the highest representation of women on boards financially outperform those with the fewest female board members.
- A recent Gallup study found that gender-diverse business units have higher average revenue than less diverse business units.
- Having larger percentages of women in an organization also predicts greater job satisfaction, higher levels of employee engagement, and decreased rates of burnout—for all workers, regardless of gender, age, ethnicity, or leadership level.

In short, having more women in the workplace is associated with positive outcomes for both women and men.

So, how can women advance their careers, and how can organizations ensure they're making the most of all their talent?

A key strategy is to prioritize the mentoring and sponsorship of women—particularly by influential (often male) leaders.

Both mentors and sponsors are critical to helping aspiring women leaders gain the perspective and connections they need to take on larger roles and advance their careers.

What's the Difference Between a Mentor and a Sponsor?

By the time they reach mid-career, most leaders can name a handful of advisors—bosses, coaches, colleagues, and friends—who've helped them build confidence and develop needed skills. These advisors may be mentors and/or sponsors.

While both guide professional development, there are important differences between mentors and sponsors:

		MENTOR	SPONSOR
Role		Experienced person at any level	Senior leader in the organization
Goal		Provide guidance for career choices	Use influence to help employee obtain
		and decisions	high-visibility assignments
Who dri	ves the	Both mentee and mentor; requires	The sponsor, who chooses to advocate
relationship?	•	mentor to be responsive to the needs	for "sponsoree," including behind closed
		of the "mentee"	doors with other leaders
Actions		Helps mentee determine paths to	Advocates for sponsoree's advancement;
		meet specific career goals	champions her potential

Mentors vs. Sponsors

Mentors provide guidance and support, whether around a specific need or for ongoing development. They listen to their mentees' experiences and give constructive, direct, and honest feedback.



Our research with the Leaders' Counsel found that people who are mentored:

- Are better prepared for promotions and have higher success rates;
- Stay with their organizations longer;
- · Feel more satisfied with their jobs and careers; and
- Rate higher on performance measures.

We also found that "mentees" have greater impact in their organizations, are perceived as being more innovative and creative, show higher resilience to setbacks, and have stronger networks.

A mentor may also be a sponsor—but not necessarily. A sponsor is a specific type of mentor who goes above and beyond giving advice.

Sponsors are advocates who actively work to advance the career of their "sponsoree," touting their accomplishments and potential, connecting them to others in their network, and recommending them for bigger roles. A sponsor pushes their "sponsoree" to take on challenging assignments and actively advances their career progression—including in off-the-record or closed-door meetings with other leaders.

Since the people who can advocate and create opportunities for others have some level of authority in an organization, they are likely upper-level leaders—people in power. And as the statistics above noted, in most organizations, that pool of influencers is still primarily male.

So "while sponsors are important for men, they are critical for women," says Martineau. "Yet men are more likely than women to have sponsors."

Mentoring at all career stages is important, but without sponsors who take that next step to advocate on their behalf, women—especially women of color—are at a disadvantage.

Why Is There an Imbalance in Sponsorship Between Men & Women?

There are several reasons why more men are sponsors and more men are sponsored.

Like attracts like.

Since people naturally tend to gravitate to other people who are like them, male leaders may unconsciously be inclined to mentor and champion other men.

Similarly, women may not feel comfortable asking somebody several levels up—especially someone who doesn't look like them—for advice or sponsorship. So even with no other factors at play, more men than women are sponsored, and leadership power structures remain largely unchanged.

Unconscious bias also plays a role.

"Historically, images and ideals of leadership have been associated with stereotypically 'male' qualities, and so because of that, women are less likely to be perceived as 'leadership material,' as compared to men," notes senior CCL researcher Cathleen Clerkin.

Research shows that women face a double bind of being seen as competent or likable—but not both.

Research has also found that women receive fewer stretch assignments and more vague, personal, and unhelpful feedback than men—preventing them from getting clear information about their performance that would push them to learn, grow, and improve.

Assumptions are problematic.

"Often, women have the right qualifications and the personal readiness but are not considered for a promotion or critical assignment," says Laura Santana, who works closely with female leaders in CCL's Women's Leadership Experience and other leadership development programs.

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"People make assumptions about women's capabilities and interests and then make decisions for them:

- She's too nice; she wouldn't want this job...
- She has young children; the travel schedule will be too demanding...
- She won't want this promotion; she'd have to relocate her family...
- She hasn't done this before; she won't feel up for the challenge...

"These assumptions may not be conscious or spoken, but they cause women to be overlooked for roles they would be great at."

"Queen Bee Syndrome" contributes, too.

The few women who have broken through the glass ceiling often still find themselves feeling stuck because of gender bias. While many women do sponsor, promote, or support the career advancement of other women, those who don't are sometimes called "queen bees" and are considered unsupportive of other women.

But our research has found that when women executives do advocate for diversity and promote other women, they receive lower competency and performance ratings. So it's understandable that senior women may hesitate to advance the careers of more junior women—it may feel as if it comes at too great a personal cost. Men who sponsor or promote women are not similarly penalized—and may even be rewarded for supporting diversity.

To mitigate power and bias, both men and women in positions of power should mentor and sponsor talent—regardless of gender. With awareness of the reality of power and bias in everyday actions, leaders should check their thinking, adjust as needed, and call out bias whenever they see it.

Aspiring Women Leaders: Don't Go It Alone

Think you might need a mentor or sponsor? If you don't already have one, the answer is yes.

"You absolutely need mentors and sponsors! You just need them for different things at different times," says Kelly Simmons, who developed CCL's Advancing Technical Women program.

"In new roles, you need to learn new skills, find out what you don't know, and learn. If you're not moving ahead or are feeling stuck or confused about your situation, get help—it's not all on you. Don't put all the responsibility on yourself to advance in your career or succeed in a new role."

You might be thinking:

- "If I do a good job, people will notice. If I do just a little more, work a little harder, it will happen. I don't need a mentor or sponsor."
- Or, "I want to earn that promotion myself; it feels like cheating or pulling rank if I have a senior decision-maker on my side."
- Or, "The timing isn't right, right now; I'll go for the next opportunity."

Many women wrestle with these same concerns.

But without access to the people who can set you up for the experiences you need—and support you through the inevitable challenges—your career progress is likely to stall, leading to short-term frustration and long-term consequences.

Wherever you are in your career, you need a network of champions—colleagues but also mentors and sponsors—to help you shift the way you think and act.



Can Men Really Be Good Mentors to Women?

Yes! Men in leadership roles are ideally positioned to strengthen the leadership pipeline in their organizations by helping to retain and advance talented women.

Plus, mentoring and sponsoring others offers benefits to both parties. Research from our work with the Leaders' Counsel found that leaders who mentor and advocate for others have:

- A stronger commitment to their organization;
- An enhanced perception of their leadership by others; and
- A greater sense of well-being, including increased job and personal satisfaction.

Through mentoring and sponsoring, our research also found you can and build and enhance your own networks, more quickly access job-related and organizational news, and become a better leader yourself. You also gain a chance to reflect upon and articulate your own expertise and experience—something you may not take time to do otherwise.

Some men think they wouldn't be good at mentoring someone who is different from them. Others have said they're wary of perceptions or misinterpretation of their work relationships with women.

But if you're a man who is hesitant to seriously mentor or sponsor a woman, don't say no yet. Check out Athena Rising: How and Why Men Should Mentor Women, a book by two men and take advantage of our free resources to help you get started mentoring or sponsoring.

Take some time to learn how you can make a difference to the talented women around you—and help your organization thrive.

What Are You Waiting For?

Ideally, women would have the mentors they need to help them navigate their careers, and senior leaders would see their skills and potential and enthusiastically sponsor them. But, since this isn't happening by default in most organizations, there's a leaky pipeline of talent.

What can be done?

Establishing a mentoring or sponsoring relationship may not be easy to do. It can feel a bit awkward and confusing to get started, but it doesn't have to be.

We offer our <u>free mentoring resources</u> for aspiring women leaders, potential mentors and sponsors, and HR executives, including: