

# PITA Training & Conferences

John Kirby presents . . . .

## "Bridging the Gap"

### Essential Background for the First Time Supervisor

4<sup>th</sup> & 5<sup>th</sup> February 2020 at the PITA Office, Bury



Of all occupations in fibre based industries, the most challenging has to be that first step into management – or at least this is a continual cry from senior mill managers/directors.

They tell us that closing the transition gap from operator to Supervisor/Team leader is difficult and full of hidden pitfalls as they try to make sense of their place between former workmates and their managers.

In dealing with this "Gap" PITA and John Kirby have carefully designed a unique one day course that is aimed directly at their performance and will give this section of the workforce a set of tools and the practical knowledge to raise their impact and positive leadership on the job.

Using practical examples, delegates will underpin their learning through individual and collective work.

#### Key Learnings Points:

- **Leadership and Communication Skills.**  
*Essential in the development of results focussed culture, understanding the behaviours that raise influence and confidence, display integrity and the ability to communicate up and downstream make the difference in behaviour which establishes a foundation for success.*
- **High Performance Coaching.**  
*By acting as a catalyst for change an ability to coach provides the lubrication for higher performance. Understanding the elements of motivation will transform the influencing skills and focussed drive to raise the skills of the team he/she leads.*
- **High Performance Teamwork.**  
*Transformation from mediocre to High Performance demands great teamwork. By understanding how self sustaining, well motivated and empowered team skills drive improved results the supervisors role is to pay more attention towards raising the impact of the team.*
- **Continual Improvement Culture.**  
*This course will focus on results based performance by releasing new energy and potential, inspiring leadership focussed skills which will combine to sustain a continual improvement culture.*

#### TARGET AUDIENCE:

*For anyone needing to find new value in their role, by establishing performance attainment and the satisfaction that goes with that through themselves and others.*

*For those about to, or those earmarked for promotion to the first management position, this course provides a foundation for that step.*

*For sales/suppliers to the industry the behavioural and communication modules will help boost their motivation, effectiveness and self confidence.*

**Only £499 (plus VAT) per person including full course notes, refreshments**

**For further details & to book your place on this course, contact Helen in the PITA Office  
(0300 3020 150 / [info@pita.co.uk](mailto:info@pita.co.uk))**

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